

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

BEFORE THE ILLINOIS COMMERCE COMMISSION

ORIGINAL

7000 MAY 20 A 10:55

Ramsey Emergency Services, Inc.

Application for a certificate of local
authority to operate as a provider of
telecommunications services in all
areas in the State of Illinois.

Docket No. _____

64-0406

**APPLICATION FOR CERTIFICATE TO BECOME A
TELECOMMUNICATIONS CARRIER**

GENERAL

1. Applicant's Name (including d/b/a, if any):

Ramsey Emergency Services, Inc.
FEIN # 42-1508363

Address: 409 S. Main
Shilo, IL 62269

2. Authority Requested: X 13-403 Facilities Based Interexchange
 X 13-404 Resale of Local and/or Interexchange
 X 13-405 Facilities Based Local

3. Request for waivers/variances: In applications for local exchange service authority under Sections 13-404 or 13-405, waivers of Part 710 and of Section 735.180 of Part 735 are generally requested. In applications for interexchange service authority under Sections 13-403 and 13-404, waivers of Part 710 and Part 735 are generally requested. Please indicate which waivers Applicant is requesting and explain why Applicant is requesting each waiver/variance.

 X Part 710 Uniform System of Accounts for Telecommunications Carriers

Due to the nature of the services to be offered by Applicant, compliance with the USA would be unduly burdensome. Applicant will maintain its books and records in a fashion that will allow full review by the Commission.

 X Part 735 Procedures Governing the Establishment of Credit, Billing, Deposits, Termination of Service and Issuance of Telephone Directories for Local Exchange Telecommunications Carriers in the State of Illinois

Applicant will be providing enhanced 9-1-1 services to ETS Boards in individual jurisdictions, and not to consumers.

X Section 735.180 Directories

Applicant will be providing enhanced 9-1-1 services to Emergency Telephone System Boards (ETSB) and Public Safety Answering Points (PSAP) in individual counties, and not to consumers.

X Other: Section 725.205(d), 725.210(e) and 725.500(o).

Sections 725.205 and 725.210 contemplate the filing of information with the Commission by ETSBs and PSAPs, not the Applicant. The requirements for call boxes in Section 725.500 may be satisfied by Section 725.620 or by interconnection agreement or contract with the ILEC.

4. For all Applicants requesting local exchange authority under Section 13-404 or Section 13-405, please complete the following:

- (a) the Standard Questions for Applicants Seeking Local Exchange Service Authority found in **Appendix A** of this document
- (b) the 9-1-1 Questions for Applicants Seeking Local Exchange Service Authority found in **Appendix B** of this document;
- (c) the Financial Questions for Applicants Seeking Local Exchange Service Authority found in **Appendix C** of this document; and
- (d) if applicable, the Prepaid Service Questions for Applicants Seeking Local Exchange Service Authority found in **Appendix D** of this document.

Please see responses of Applicant in Appendices A-D, attached hereto.

5. In what area of the state does the Applicant propose to provide service?

All areas.

6. Please attach a sheet designating contact persons to work with Staff on the following:

- a) issues related to processing this application
- b) consumer issues
- c) customer complaint resolution
- d) technical and service quality issues
- e) "tariff" and pricing issues
- f) 9-1-1 issues
- g) security/law enforcement

Please identify each contact person's (i) name, (ii) title, (iii) mailing address, (iv) telephone number, (v) facsimile number, and (vi) e-mail address.

Please see **Appendix E**, attached hereto.

7. Please check type of organization?

 Individual

X Corporation

 Partnership

Date corporation was formed: August 4, 2000

In what state? Iowa

8. Submit a copy of articles of incorporation and a copy of certificate of authority to transact business in Illinois.

A copy of Applicant's Articles of Incorporation is included in **Appendix F**, attached hereto.

A copy of Applicant's Certificate of Authority to Transact Business in Illinois is included in **Appendix G**, attached hereto.

9. List jurisdictions in which Applicant is offering service(s).

Iowa DBMS /CPE sales and management / Consulting (no certificate required)
Nebraska DBMS /CPE sales and management / Consulting (no certificate required)
Missouri CPE sales and management / Consulting (no certificate required)

10. Has the Applicant, or any principal in Applicant, been denied a Certificate of Service or had its certification revoked or suspended in any jurisdiction in this or another name?

_____ YES ☒ NO

11. Have there been any complaints or judgements levied against the Applicant in any other jurisdiction?

_____ YES ☒ NO

12. Has Applicant provided service under any other name?

☒ YES _____ NO

Applicant has provided services in the states of Iowa, Nebraska and Missouri under the name Ramsey Enterprises, Inc. Refer to Question 9 above.

13. Will the Applicant keep its books and records in Illinois? ☒ YES _____ NO
If NO, permission pursuant to 83 Ill. Adm Code Part 250 needs to be requested.

MANAGERIAL

14. Please attach evidence of the Applicant's managerial and technical resources and ability to provide service. This may be in either narrative form, resumes of key personnel, or a combination of these forms.

Please see **Appendix H**, attached hereto.

15. List officers of Applicant:

Michael Ramsey	President and CEO
Mark Hixson	Vice President and CFO
Terry Ramsey	Secretary

16. Does any officer of Applicant have an ownership or other interest in any other entity which has provided or is currently providing telecommunications services?

_____ YES ☒ NO

Except as indicated in response to question #12, above.

17. How will Applicant bill for its service(s)? (At a minimum, describe how often the Applicant will bill for service and details of the billing statement.)

Applicant will provide detailed monthly billings to ETSB's in individual jurisdictions.

18. How does Applicant propose to handle service, billing, and repair complaints? (At a minimum,

describe Applicant's internal process for complaint resolution, the complaint escalation process, the timeframe and process by which the customer is notified by Applicant that they may seek assistance from the Commission?)

Applicant will handle service, billing and repair complaints through personnel in its general offices. Customers (ETSBs) can contact the company via a toll-free telephone number 24 hours per day, seven days per week, 365 days a year.

19. Will personnel be available at Applicant's business office during regular working hours to respond to inquiries about service or billing? ☒ YES ☐ NO

20. What telephone number(s) would a customer use to contact your company?

(Toll Free) 1-877-726-0266

21. Will Applicant abide by all Federal and State slamming and cramming laws pursuant to Section 13-902 of the Public Utilities Act and Section 258 of the 1996 Telecommunications Act?

☒ YES ☐ NO

22. Please describe Applicant's procedures to prevent slamming and cramming of customers?

Not applicable. The nature of the service sold by Applicant (enhanced 9-1-1 service) is not susceptible to complaints of slamming and cramming.

23. If granted authority to operate as a local exchange carrier, will the Applicant abide by the following 83 Illinois Administrative Code Parts: 705, 710, 720, 725, 730, 735, 755, 756, 757, 770, and 772?

YES, Subject to the waivers requested in paragraph 3 hereof.

24. Is Applicant aware that it must file tariffs prior to providing service in Illinois?

☒ YES ☐ NO

FINANCIAL

25. Please attach evidence of Applicant's financial fitness through the submission of its most current income statement and balance sheet, or other appropriate documentation of Applicant's financial resources and ability to provide service.

Please see **Appendix I**, attached hereto.

TECHNICAL

26. Does Applicant utilize its own equipment and/or facilities? ☒ YES ☐ NO
If NO, which facility provider(s)'s services does the Applicant intend to use?

Applicant proposes to purchase, on a UNE basis (from the underlying carrier, both ILEC and IXC) elements to provide: "A" link termination to Selective Router/Tandem; "B" links to the PSAP; "C" links to wireless carriers and "ALI" links as described in the Applicant's tariff. Applicant will construct selective router and DBMS host facilities in Illinois.

27. Please describe the nature of service to be provided (e.g., operator services, internet, debit cards, long distance service, data services, local service, prepaid local service).

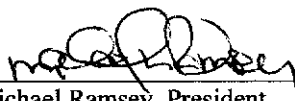
Enhanced 9-1-1 selective routing, providing A Links, B Links and 9-1-1 Automatic Location Identifier (ALI) database management.

28. Will technical personnel be available at all times to assist customers with service problems?

☒ YES ☐ NO

29. If Applicant intends to provide payphone service, will the equipment utilized comply with FCC requirements and Finding (9) of the Commission Order entered in Docket No. 84-0442 on June 11, 1986, including, but not limited to: (a) touch dialing; (b) access to 9-1-1 and "0" operator dialing without use of a coin; (c) rules governing use of payphones by disabled persons; (d) ability to complete local and long-distance calls; (e) unlimited duration for local calls; and (f) a message explaining the telephone's general operations, dialing instructions for emergency assistance, payphone owner's name, method of reporting service problems and method of receiving credit for faulty calls?

Not Applicable. Applicant will only provide facilities and services that involve the receipt and delivery of 9-1-1 calls. Applicant will not provide Exchange Access Service to end user customers.



Michael Ramsey, President
Ramsey Emergency Services, Inc.

VERIFICATION

State of Iowa)
County of Iowa)ss

Michael Ramsey, being first duly sworn upon oath, says that he is President of Ramsey Emergency Services, Inc., an Iowa corporation, that he has examined the foregoing application and that to the best of his knowledge, information, and belief, all statements of fact contained in the said application are true, and the said application is a correct statement of the business and affairs of the above-named Applicant in respect to each and every matter set forth therein.

Affiant

Michael Ramsey
Michael Ramsey

Subscribed and sworn to before me, a Notary Public in the State and County above named,
this 5 day of March, 2004.

Kathryn Heitmann
Notary Public

